

Remote Dog Training System User manual

Model: AFU-WHO-0002



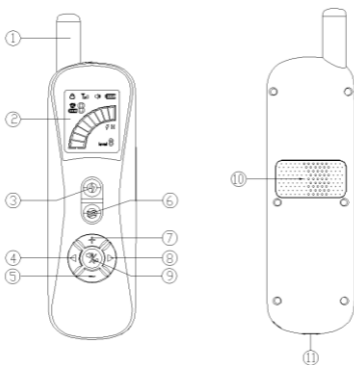
Thank you for purchasing our product. In order to use this product safely, please read the manual before using it. Please keep it properly after reading for further checking and reference.

Tips: If the function of the product described in the instructions has been upgraded, no further notice will be given.

1. Accessories list

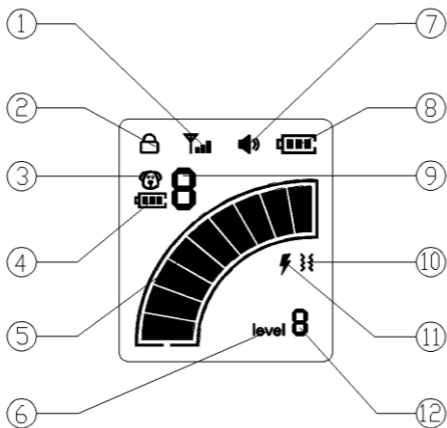
- 1 x remote control unit
 - 1 x collar tie
 - 1 x pet collar unit
 - 1 x USB charging cable
 - Three pairs of metal contacts of collar unit (long and short, one pair has been installed on the collar unit)
- In the multi collar set, there are multiple collar control units.

2. Remote control











- ① antenna ② LCD screen ③ [Electrostatic] button
④ Channel selection [turn left] button ⑤ Intensity selection [decrease] button ⑥ [Vibration] button ⑦ Intensity selection [increase] button ⑧ Channel selection [turn right] button ⑨ [sound] / [confirm] multiplex button ⑩ Safety lock [unlock] button ⑪ USB TYPE-C charging port


3.Remote control LCD display interface



LCD display icon definition

Position	Display	Name	Description
1		Signal	Indicates the signal strength of the collar unit, the currently selected channel is hidden when the collar is not paired, when it's paired but off-line it will flash.
2		Lock	When locked, it will be displayed and hidden after unlocking. When it's unlocked, press the [vibration] or [static] button, the operation will be prohibited, and the lock icon will flash.
3		Wear indication	If the collar is not worn properly, the icon will flash.
4		Collar power	Battery level indication of the collar.
5		Dynamic level	Indicates the output intensity of sound, vibration and static action.

6	level 8	Set level	Indicates the set sound, vibration, static action intensity, and the set number will flash when the output intensity is selected
7		Sound indication	The sound symbol indicates that the vibration and static action will be accompanied by sound, and no display means that there is no sound accompanying with vibration and static electricity action. When the [sound] button is pressed alone, it will flash.
8		Remote control power	The battery power display of remote control, it will flash when charging.
9	8	Channel number	Collar unit channel number, range 1-9, flashes when channel is selected.
10		Vibration indication	When the [vibration] button and the [unlock] button are pressed at the same time, it will flash

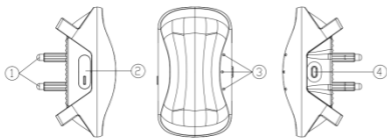
11		Electrostatic indication	When the [electrostatic] button and the [unlock] button are pressed at the same time, it will flash
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LCD display and back light definition

Color	Definition	description
White	Power on	The back light color of the screen is white after the remote control is turned on
Yellow	Vibration mode	When the [vibration] button and [unlock] button are pressed at the same time, the screen back light color is yellow
Red	Electrostatic mode	When the [electrostatic] button and the [unlock] button are pressed at the same time, the screen back light color is red

No back light	Stand by	The LCD displays, but the back light is off.
No screen display	Power off	LCD doesn' t display when it' s power off

4.Collar unit views






- ① Electrostatic generation metal contact
- ② USB type-C charging interface and silicone cover
- ③ Working and charging LED indicator light
- ④ Switch on / off button

LED status light

Collar status	LED indicator light displays
Power off	LED light off
Power on	Three LED lights indicate the battery power. They are on every 15 seconds when the

	arcade is on. When the switch button is pressed or when the remote control indication is received, it will be on
Pair	Three LED lights cycles flash alternately
Charging	The flashing indicates the charging progress of the battery, and all three LED lights are on when the battery is fully charged
Low power	Three LED lights flash quickly at the same time, and then turn off, and the device automatically turns off at the same time

5.How to train

The training system can cooperate with the password to form a conditioned response to the pet. When the [sound ], [vibration ] , [static ] buttons of the remote control are pressed, the signal will be sent to the collar unit, and the collar unit will perform corresponding actions.

The setting of action level can control the collar unit to output different intensity of sound, vibration and static electricity signals. In training, you can choose different action mode and intensity.

In training, start with a low intensity. If the pet reacts to the choice of intensity , the intensity selection is appropriate. If there is no response, the intensity setting can be gradually increased to avoid using too high intensity in the beginning to cause too strong stimulation to the pet.

The training system is equipped with long and short metal contacts. When the dog's hair is too thick, it is necessary to replace the longer metal contacts. Select the appropriate length of metal contacts for pets to ensure the contact. On the the remote control screen, you can check the display of the [wearing instructions] icon to confirm whether the metal contacts are effectively contacted.


When using, it is necessary to adjust the appropriate length of the neck collar. If it is too loose, the metal contact will not be able to contact effectively, and if it is too tight, it may cause irritation to

the pet skin.

In order to avoid possible skin damage, the device is designed to take up to 15 seconds each time when a button is pressed.

Do not allow the collar to be worn by the pet for more than 12 hours. Check the neck area after usage, if rashes or pain occurs, stop using it until the skin is completely healed. If the condition persists, consult your veterinarian.

6.Safety tips

 Warning:

Do not use on aggressive dogs. If you are not sure that the product is suitable for your dog, consult your dog trainer or your veterinarian.

This product is only suitable for healthy dogs and non aggressive dogs. Please read the instructions in the manual carefully before using this product.

Do not let children play with this product, it is not a toy.

Charge the product according to the instructions, if done inappropriately it may cause fire and or explosion.

Risk of skin injury:

Choose the appropriate metal contact length, adjust the appropriate neck collar tie length, avoid the pet wearing the collar unit for more than 12 hours every day, or it may cause damage to the dog's skin. If there is skin damage, you should stop use it immediately.

Keep the metal contacts and collar clean and wipe with a soft cloth weekly.

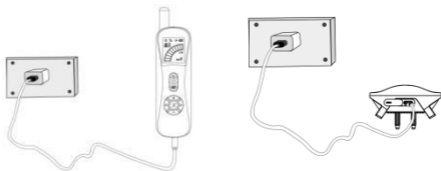
Waterproof tips:

The protection grade of the remote control unit is IP53. In any case, please do not put the remote control unit in water.

The protection grade of the neck ring unit is IP65 ,and the silicone gel cover must be covered before use. If the silicone cover is not covered properly during use, the device may be permanently damaged in rainy days or when the dog enters the pool with the collar on.

7. Charge the device

Use the attached USB in the accessory to connect one end of type-C to the remote control or neck loop unit, and the other end to the USB charger, the device can be charged. When the device is charging, all training functions will be automatically disabled, and there will be no action when the button is pressed.



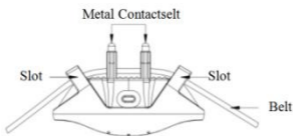
8. Install collar tie

1. Turn off the power supply of the collar unit before connecting the neck tie

2. Put the collar unit device downward and the metal contact upward

3. Put the buckle face down, the belt assembly passes through the first slot and moves to the second slot

4. Continue pass through the second slot



9. Wearing the collar unit on a dog

1. Make sure the collar unit is powered off.
2. Let your dog stand in a balanced position on a flat ground.
3. Put the collar strap around the dog's neck, put the pet collar under its neck, and the indicator light is facing you.
4. Put the end of the webbing through the buckle.
5. Tighten the end of the collar until the desired tightness is achieved and pass the push rod through the nearest webbing hole.
6. Check to make sure the collar is in the middle of your dog's neck.



7. Check to make sure that the metal points of the collar unit are in good contact with the dog's skin.
8. If the neck strap is too long, cut off the excess end and heat the end of the ribbon with a lighter or candle and seal it.

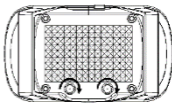
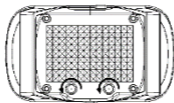
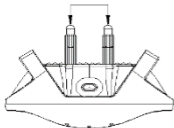
10. Replace metal contact

1. Please install the metal contacts before using. Before installing the metal contacts, please turn off the collar unit.
2. This training system is equipped with 3 pairs metal contacts of long, medium, short sizes. Please choose the appropriate size for your pet.
3. Remove the metal contact, turn it anticlockwise ↺ and rotate it for several turns before the disassembly is completed.
4. Install the metal contact, turn it clockwise ↻ and rotate it for several turns. Please make sure it's tightening to avoid falling off.

metal contacts


anticlockwise direction

clockwise direction




11. Device on / off

Remote control unit on / off


Power on: press the [unlock ] button to start the machine.


Standby: when no button is pressed, the remote control unit will go into dormant mode after 15 seconds. When in dormant mode, the screen will be displayed and the back light will be off.

Wake up: when the remote control unit in standby mode, any button can wake it up.

Shutdown: the device will automatically shut down after 2 minutes of standby mode, or press the [unlock ] button continuously for 3 seconds to quickly shut down.

Collar unit on / off


Power on: press and hold the [on / off ] button continuously for 3 seconds, the LED indicator lights up, and release the button.

Shut down: press the [on / off ] button, the LED indicator light will be on. After pressing the button continuously for 3 seconds, the LED indicator light will off and release the button.


If the device failed to power on, please try to charge the device first.


12. Device pairing

1. Turn off the collar unit first.

2. Press and hold the [on / off ] button continuously, and do not release it after the device is turned on. Press and hold the button continuously for 10 seconds until the collar LED indicator starts to flash.

3. Turn on the remote control unit and select the channel needed.



4. Press the [sound ] button of the remote control ..


5. When the pairing is successful, the collar LED light will be off, and the [signal icon ] of the remote control will also display the signal strength.

If the pairing is not successful, the remote control unit will automatically exit the pairing after 60 seconds.

13.Channel selection



1. The remote control unit can select the channel when it' s on or standby.


2. Press the [turn left ] button to subtract from the channel selection, press the [turn right ] button to increase, and the digital display of the selected channel will flash, channels 1-9 can be selected.

3. Press the [confirm ] button to complete the channel selection.

14.Strength selection


1. The remote control unit can select the output intensity of sound, vibration and static electricity when it' s on or standby.

2. Press the [increase ] button to increase the intensity ; press the [decrease ] button to reduce the intensity , and the selected intensity digital display will flash, intensity level 1-9 can be selected.

3. Press the [confirm ] button to complete the strength selection.



15.Sound function

1. The remote control unit can send a signal to trigger the collar unit to send out sound when it' s on or standby.



2. Press the [sound ] button of the remote control unit to send the signal.

3. Press and hold the button continuously to send out the signal, and it will stop automatically after 15 seconds.





16.Vibration function

1. The remote control can send a signal to trigger the collar unit to generate vibration when it' s on or standby.
2. Press the [vibration ] and [unlock ] buttons of the remote control at the same time to send signals.
3. Press and hold the button continuously to send out the signal, and it will stop automatically after 15 seconds.
4. By default, the vibration function will produce sound at the same time,can also choose to turn off the sound.

17.Electrostatic function

1. The remote control can send a signal to trigger the collar unit to generate static electricity when it' s on or standby.
2. Press the [electrostatic ] and [unlock ] buttons of the remote control unit at the same time to send signals.
3. Press and hold the button continuously to send out the signal, and it will stop automatically after 15 seconds.
5. By default, the electrostatic function will generate sound at the same time, can also choose to turned off the sound.

18.Accompanying sound


1. By default, sound will be generated simultaneously when vibration and static electricity are generated, The [sound ] symbol displayed on the LCD screen according to the sound on/off. 
2. For the accompanying sound on/off, press the [sound ] and [unlock ] buttons of the remote control continuously for 3 seconds.


19.Training feedback

The sensor inside the collar unit can detect the intensity of pet's stress action after being stimulated by sound, vibration and static electricity, and send the intensity signal to the remote control . After receiving the signal, the remote control generates the corresponding vibration intensity, the user can intuitively see

the stress response of pet, and can also be used as a reference for auxiliary adjustment of intensity selection.

20. Wear detection

The wear detection function can detect whether the metal electrode of the collar unit is in effective contact with the dog's skin. If it is not properly worn, the [wear indication ] icon on the LCD screen will flash. If the contact is good, the icon will be on.

If the collar unit is not turned on or not paired, the [wear instruction ] icon will also be on, but the signal sign and the collar battery will not be displayed on the remote control.

21. Device disposal

This product contains plastic, PCB, chip, polymer lithium battery and other parts. After the product life cycle is reached, it should not be mixed with ordinary domestic waste. Please discard the equipment to the electronic product recycling facility. Please comply with the local environmental protection requirements to dispose of the electronic equipment that containing lithium battery.

22. Answers to frequently asked questions

Q: how old can a dog use the training system?

A: your dog can recognize and obey basic commands, such as "come here" or "sit". This product is suitable for most big, medium and small dogs.

Q: Can I add a few more collar units?

A: the remote control has 9 signal channels. You can control up to 9 dogs.

Q: how far can you remote control it.

A: it can reach a radius of 1000 meters in the open area without any interference. However, magnetic field, machine station, obstacles, battery power, other wireless devices, different terrain, and other factors may affect the remote control signal

transmission and the actual remote control distance of the remote controller.

Q: how do I know if the device needs charging?

A: the screen of the remote control can display the power of the remote control and the collar unit. When the power is only half or less than half, it will display 1 grid (insufficient power). When the power is seriously insufficient and is about to be off, a blank space will be displayed. In order to ensure a better experience, please pay attention to the power and charge it in time.

Q: I want to test the electrostatic function of the neck collar unit by hand, but it doesn't respond. Is my method wrong?

A: you need to install the metal contact on the collar unit and touch two contacts at the same time. It does not conduct static electricity if only touch one contact.

Q: how long is the battery life of the device?

A: the remote control and collar unit use polymer batteries, which can be charged 400 times.

Can I tie the dog rope to the collar unit?

A: this may cause the metal contacts against the dog's neck during the pulling. We suggest to tie to a separate collar.

Q: how much static and vibration gear does my dog need?

A: it is suggested to start with the lowest gear (1st gear), gradually increase the gear according to the actual training effect, and finally select the suitable gear.

Q: what other methods helps training ?

A: it is suggested that you prepare some snacks for the dog as a training reward, which will be more effective. After effectively stopping bad habits, give the dog some snacks appropriately, and tell the dog what can and can't do. After training many times, the

dog will understand what you like and what you don't like it to do.

Q: when the device is put on the dog's neck and the remote control button is used to send instructions, the dog does not respond. What is the problem?

A:

Check if the remote control unit and collar unit have power.

Check if the remote control unit security lock is unlocked .

Check if the collar unit is switched on.

Make sure that the electrode column of the collar unit is in good contact with the dog skin, and the collar can not be worn too loose. You can check the wearing detection icon on the screen to indicate whether the contact is good.

When the dog's hair is too long, please replace the long metal contact.

Try to re pair the remote control and the collar unit

23.Device parameters

Wireless frequency	433.45Mhz – 433.85Mhz
Operation Frequency	433.59Mhz
modulation	FSK
working temperature	14°F~113°F, -10°C ~ 45°C
Power supply of remote control unit	3.7V 500mAh Li-Poly battery
Remote control unit charging	USB Type-C port, DC 5V 500mA
Remote control unit protection	IP53
Collar unit power supply	3.7V 800mAh Li-Poly battery
Collar unit charging	USB Type-C port, DC 5V 500mA
Collar unit protection	IP65

FCC WARNING

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:(1)This device may not cause harmful interference, and (2)This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.