Model: LV-PUR131S





Questions or Concerns? support.eu@levoit.com

READ AND SAVE THESE INSTRUCTIONS

THANK YOU FOR PURCHASING THE LV-PUR131S SMART TRUE HEPA AIR PURIFIER BY LEVOIT.

If you have any questions or concerns, please reach out to us at **support.eu@levoit.com**. We hope you enjoy your new air purifier!

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- 1 x Air Purifier
- **1** x Activated Carbon Filter (Pre-Installed)
- 1 x Preliminary/True HEPA Combination Filter (Pre-Installed)
- 1 x User Manual

SPECIFICATIONS

Power Supply	AC 120V 60Hz
i onci ouppiy	7 (8 12 6 V, 8 6 1 12
Rated Power	40W
Effective Range	\leq 30 m ² / 322 ft ²
Operating Conditions	-10°C-40°C / 14°F-104°F
Noise Level	≤52dB
Clean Air Delivery Rate (CADR)	230 m ³ /h / 135 CFM
Standby Power	< 0.8W
Dimensions	36.8 x 18.3 x 93.5 cm / 14.5 x 7.2 x 18.5 in
Weight	6.10 kg / 13.45 lb

SAFETY INFORMATION

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

General Safety

- Only use your air purifier as described in this manual.
- · Do not use your air purifier outdoors.
- Keep your air purifier away from water, and wet or damp areas.
 Never place in water or other liquids.
- Keep the inside of the air purifier dry. To prevent moisture buildup, avoid placing in rooms with major temperature changes or underneath air conditioners.
- · Keep your air purifier away from heat sources.
- Do not use where combustible gases, vapors, metallic dust, aerosol (spray) products, or fumes from industrial oil are present.
- · Keep 5 feet away from where oxygen is being administered.
- · Supervise children when they are near the air purifier.
- Do not place anything into any opening on the air purifier, unless directed by the manual.
- Do not sit or place heavy objects on the air purifier.
- Always unplug your air purifier before servicing (such as changing air filters).
- Do not use your air purifier if it is damaged or not working correctly, or if the cord or plug is damaged. Do not try to repair it yourself. Contact Customer Support (see page 34).
- WARNING: Do not use this air purifier with solid-state speed controls (such as a dimmer switch).
- · Not for commercial use. Household use only.

Plug and Cord

- Keep the air purifier near the outlet it is plugged into.
- Never place the cord near any heat source.
- Do not cover the cord with a rug, carpet, or other covering. Do not place the cord under furniture or appliances.
- Keep the cord out of areas where people often walk. Place the cord where it will not be tripped over.

READ AND SAVE THESE INSTRUCTIONS

GETTING TO KNOW YOUR AIR PURIFIER



LED DISPLAY



- A. On/Off Indicator
- B. WiFi Indicator
- C. Check Filter Indicator
- D. Timer Display
- E. Air Quality Indicator
- F. Auto Mode Indicator
- G. Sleep Mode Indicator
- H. Fan Speed Indicators

CONTROLS



On/Off Button

- Turns the air purifier on or off.
- Press and hold for 5 seconds to put the air purifier into Configuration Mode.
- Press and hold for 15 seconds to reset to original settings.



Display Off Button

- Turns the display off.
- Press any button (except 心) to turn the display back on.



Sleep Mode Button

• Turns Sleep Mode on or off (see page 9).



Auto Button

• Turns Auto Mode on or off (see page 9).



Fan Speed Button

- Cycles through fan speeds: low, medium, and high.
- The fan speed cannot be changed during Auto or Sleep Modes.



Timer Button

 Sets or cancels a timer (see page 9).

WiFi Indicator

WiFi Indicator Status		
is off	Air purifier is not configured with the VeSync app. To configure, see page 11.	
blinks 1 time per second	Air purifier is in Configuration Mode (see page 11).	
blinks 4 times per second	Air purifier has been hard reset (see page 24).	
blinks 2 times per 5 seconds	Air purifier cannot connect with router.	
blinks 1 time per 5 seconds	Air purifier has connected with router successfully, but the router can not connect to the VeSync server.	
is on and not blinking	Configuration with the VeSync app is complete.	

Air Quality Indicator

- Displays air quality using the dust sensor inside the air purifier.
- It may take up to 1 minute to detect air quality.

Air Quality Indicator Chart		
Colour	Air Quality	
Red 🔴	Bad	
Yellow 🔴	Moderate	
Green 🔵	Good	
Blue 🔵	Very Good	

GETTING STARTED

1. Open the back cover of the air purifier and remove both filters from their plastic packaging. [Figure 1.1]



2. First, place the Activated Carbon Filter back into the air purifier. Then, place the Preliminary/True HEPA Combination Filter. Make sure the pull tabs on both filters are facing out. [*Figure 1.2*]



 Replace the back cover by lining up the cover's feet with the matching slots on the bottom of the housing. Make sure that the triangular piece at the bottom of the cover is touching the safety switch. [Figure 1.3]



Figure 1.3

4. Push the cover closed. [Figure 1.4]



5. Place the air purifier on a hard, flat surface. [*Figure 1.5*] Leave 38 cm (15 in) of clearance on all sides of the purifier.





Note: Do not remove the foam piece attached to the dust sensor cover unless instructed by **Customer Support**. [Figure 1.6]





USING YOUR PURIFIER

General Operation

- 1. Press 🕐 to turn the air purifier on/off. The air purifier fan will start automatically at low speed.
- Optionally, press & to increase fan speed. You can also select Auto or Sleep Mode, or set a timer.

Note:

- For best results, run the air purifier at maximum speed for 15–20 minutes before using a lower speed or Auto Mode.
- To effectively clean air, keep windows closed while the air purifier is operating.

Auto Mode

Auto Mode uses the sensor inside the air purifier to adjust the fan speed automatically based on air quality. For example, if the air quality is bad, the fan will automatically be set to high speed. See chart below.

- Press 🙆 to turn Auto Mode on/off.
- Pressing 𝔅 or ♣ will also exit Auto Mode.

Auto Mode Chart		
Colour	Air Quality	Fan Speed
Red 🔴	Bad	High
Yellow 🔴	Moderate	Medium
Green 🔴	Good	Low
Blue 🔵	Very Good	Sleep Mode

Sleep Mode

Sleep Mode uses the lowest possible fan speed to maintain a quiet environment.

- Press 𝔅 to turn Sleep Mode on/off.

Timer

You can set a timer between 1 and 12 hours.

- Press O repeatedly to choose a time in increments of 1 hour. When you stop pressing O, the display will flash 3 times and the timer will start.
- 2. The air purifier will automatically power off once the timer is finished.
- To cancel a timer, press ♥ repeatedly until the display reads "-:--" and flashes 3 times.

Memory Function

When the air purifier is plugged in, it will remember its programmed settings when turned off, and will resume these settings when turned back on.

Automatic Shutoff

As a safety feature, the air purifier will automatically turn off if the back cover is removed.

About the Filters

This air purifier uses a 3-stage filtration system to purify air.



A. Fine Preliminary Filter

- Captures large particles such as dust, lint, fibers, hair, and pet fur.
- Maximizes the life of the True HEPA Filter by protecting it.

B. True HEPA Filter

- Removes at least 99.97% of airborne particles 0.3 micrometers (μm) in diameter.
- Filters small particles such as smoke, dust, mold spores, and allergens such as pollen, dander, and mites.

C. High-Efficiency Activated Carbon Filter

- Physically absorbs unwanted odors and fumes.
- Filters compounds such as formaldehyde, benzene, ammonia, hydrogen sulfide, and volatile organic compounds (VOCs).

VeSync App Setup

Note: Due to continuing updates and improvements, the VeSync app may appear slightly different.

 To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play[™] Store. [*Figure 2.1*]

Note: For Android[™] users, choose **"Allow**" (when prompted) to use VeSync.



Figure 2.1

 Open the VeSync app. If you already have an account, tap Log In. To create a new account, tap Sign Up.

Note: You must create your own VeSync account to use thirdparty services and products, such as the Amazon® Echo[™] and Google Home[™]. These will not work with the guest account. With a VeSync account, you can also allow your family and friends to use your air purifier.

Configuration

Set up your air purifier with the VeSync app.

Note: Make sure your phone is connected to a secure 2.4GHz WiFi network. The air purifier can only be set up on a secure 2.4GHz network.

1. Tap the 🕒 button to add your air purifier.

2. Tap Air Quality Product.

My Hor	ne		
Devices			+
	E	7	
	Add your f	ırst device	
•	Ø	Ę	
Home	Discover	Inbox	More

×	Add Device	
	Scales	>
	Switches	>
٩	Wi-Fi Outlet	>
	Air Quality Product	>



5. Turn on the air purifier by pressing \bigcirc once.

The LED indicator light should blink blue (1 blink per second), indicating that your air purifier is in Configuration Mode.

- A. If the LED indicator light is blinking, tap Next.
- B. If the LED indicator light is not blinking, tap
 My LED light is not blinking. Press and hold the power button for 5 seconds, until the LED indicator light blinks blue (1 blink per second). Then tap It
 Started Blinking.

Note: Configuration Mode will turn off after 10 minutes.



6. Follow the in-app instructions to connect to WiFi.

Note:

- When prompted, you will need to connect to the air purifier's "VeSync" access point (device hotspot). This will appear in your WiFi network list.
- Your phone may not be able to access the internet while connecting. This is normal and temporary.



- 7. Wait for the app to connect. This may take up to 90 seconds.
- 8. If you can't connect, tap Get Support, Watch the demo videos, or Try Again.

Connecting	
	Connection Failed We had some trouble connecting. Try one of these options.
21 % Activating your device. You're almost there!	
	E Get support () Watch the demo videos
	Try Again

9. You've completed setup! Give your air purifier a unique name, or simply use the default name.

NOTE:

- Tap 💿 to change the air purifier icon.



Using the App

Devices			+
	_evoit 131 Ai	r Purifier	٢

- From the "My Home" screen, tap on the air purifier name to view device options and details.
- You can also tap 0 to turn the air purifier on and off.



- A. Tap 🕛 to turn the air purifier on or off.
- **B.** Tap 💋 to turn the air purifier's display on or off.
- **C.** Tap 💙 to turn Sleep Mode on or off (see page 9).
- D. Tap Create schedule to create or cancel a schedule (see page 19).
- E. Tap (A) to turn Auto Mode on or off (see page 9).
- F. Tap Low, Med, or High to select the fan speed.
- G. Tap 🛨 Add timer to set or cancel a timer (see page 18).
- H. Tap Filter Life to see filter options and details (see page 20).
- I. Tap 🚱 to see **Device Settings** (see page 21).

Air Quality Indicator

The colour of the main screen will change according to the air quality, and when in Sleep Mode.





Timers

1. Tap 🕂 Add timer.



- Select a number of hours for the timer to run. Tap ✓ to save.
- 3. To cancel a timer, scroll to the top and select Off.

Schedules

 Tap Create schedule. Then, tap Start to set a start time, and End to set an end time.



×		~
Set a tim	e to turn on your	air purifier
8:00	ам → 8:0	0 рм
Once	Weekly	
Choose o	days	
Choose o	days Tue Wee	Thu
Choose of Mon	Tue Wee	Thu
Mon X	tays Tue Wee Start	Thu
Choose of Mon X	tays Tue Start 28	Thu
Choose of Mon X 10 11	tue Wee Start 28 29	AM
Choose of Mon × 10 11 12	days Tue Wee Start 28 29 30	AM PM
Choose of Mon 10 11 12 1	days Tuo Woot Start 28 29 30 31	AM PM

- Optionally, choose if you want the schedule to repeat, the mode (see chart), and whether to have the display on or off.
- 4. Tap \checkmark to save and close.



Mode Chart	
(A)	Auto Mode (see page 9)
R	Low Fan Speed
£	Medium Fan Speed
S S	High Fan Speed
Ċ	Sleep Mode (see page 9)

2. Tap 🗸 when you are done.

Filter Settings

5. Tap on any schedule to edit it.



 To delete a schedule, swipe left and tap III, or tap on a schedule and then tap Delete at the bottom of the screen.



Replac	ce filter
Following cover to the "Don	g instructions on the device's back replace your filter. Once replaced, press le Replacing Filter'' button.
	Buy Filter Replacement
	Done Replacing Filter

- If you need a new filter, tap **Buy Filter Replacement** to see buying options.
- Tap Done Replacing Filter after you've replaced your filter (see page 27).

Device Settings

Device Name LV 131 Air Purifier > Icon Image: Signal Sign	Device Name LV 131 Air Purifier > Icon Image: Constraint of the second of t	< Device S	Settings
Icon Image: Second	IconImage: Second s	Device Name	LV 131 Air Purifier >
Allow Notifications Image: Comparison of the sector of	Allow Notifications Image: Constraint of the sector of t	lcon	>
Filter Life 80% Remaining > Buy Filter Replacemen > Share Device > Upgrade Firmware v1.93 >	Filter Life 80% Remaining > Buy Filter Replacemen > Share Device Upgrade Firmware Delet Device	Allow Notifications	
Buy Filter Replacemen > Share Device > Upgrade Firmware v1.93 >	Buy Filter Replacemen > Share Device > Upgrade Firmware v1.93	Filter Life	80% Remaining >
Share Device > Upgrade Firmware v1.93 >	Share Device > Upgrade Firmware v1.93 > Delete Device	Buy Filter Replacemen	: >
Upgrade Firmware v1.93 > Delete Device	Upgrade Firmware v1.93 > Delete Device	Share Device	>
Delete Device	Delete Device	Upgrade Firmware	v1.93 >
		Delete	Device

To change any setting, tap on any of the text, icons, or
 > symbols on the right side of the screen. For example, tap the air purifier name to change the name.

Share Devices

You can allow someone else to control your air purifier (such as family, friends, roommates, or anyone you choose).

Note:

 People who you share your air purifier with cannot edit or delete any of your device settings.

1. Tap Share Device.

<		Device S	ettings	
De	evice Name		LV 131 Air Purifier	>
loo	on			>
All	low Notifica	itions	C	C
Fil	ter Life		80% Remaining	>
Bu	uy Filter Rep	blacement		>
Sh	nare Device			>
Up	ograde Firm	ware	v1.93	>
		Delete [Device	

2. Tap Invite Users, or tap the + icon in the upper right corner.



 Tap <u>in</u> to remove people who you have shared your air purifier with. These people will no longer be able to control your purifier.

< Share Device	+
Share device with your friend and family	
Levoit123 Example@Levoit.com	Ū

 Type in the email of the user you want to share control of your air purifier with. The user must also have a VeSync account. Tap Invite in the upper right corner.



Firmware Updates

< Devie	ce Settings
Device Name	LV 131 Air Purifier >
lcon	>
Allow Notifications	
Filter Life	80% Remaining >
Buy Filter Replacen	nent >
Share Device	>
Upgrade Firmware	v1.94 • >
Del	ete Device

• To keep your air purifier up to date with the latest improvements and fixes, you should always update the firmware when updates are available.

• The red dot (shown) lets you know that there is a new firmware version available.

Deleting Your Air Purifier

You can delete your air purifier from the VeSync app from "Device Settings" (see page 21). Tap **Delete Device** at the bottom of the screen.

You can also delete your air purifier from the "My Home" screen in the VeSync app.

iOS™: Swipe left on the air purifier's name to delete.

Android[™]: Press and hold for 2 seconds on the air purifier's name to delete.

Resetting Your Air Purifier

Resetting your air purifier can help you troubleshoot any issues you may have, including if your air purifier has gone offline.

NOTE:

- Hard resetting the purifier will erase all of your custom settings and restore the default settings.
- 1. Delete your air purifier from the VeSync app.

- 2. Press and hold the power button for 15 seconds or longer.
 - After 5 seconds, the WiFi indicator light will blink slowly (1 time per second). The air purifier will beep once.
 - After 15 seconds, the WiFi indicator light will blink quickly (4 times per second). The air purifier will beep again. Then, the WiFi indicator light will blink rapidly 10 times, and the air purifier will turn off.



KEEPING THINGS CLEAN

Cleaning the Air Purifier

Wipe the outside of the air purifier with a dry cloth. Do not clean with water or any other liquid, to avoid risk of electric shock.

Check Filter Indicator

The Check Filter Indicator will light up as a reminder to check the air filters. Depending on how often you use the air purifier, the indicator should turn on within 5–7 months. You may not need to change your filters yet, but you need to check them when the indicator light turns on.

Reset the Check Filter Indicator by pressing the black reset button inside the vent on the side of the air purifier (see page 28).

Cleaning the Air Filters

- A. The Fine Preliminary Filter should be cleaned once a month to increase efficiency and extend the life of your filter. Clean the Fine Preliminary Filter using a brush or vacuum hose to remove hair, dust, and large particles.
- B. Do not clean the True HEPA Filter. Fine dust or bacteria may be released back into the air if cleaning is attempted. Only clean the Fine Preliminary Filter.
- C. The Activated Carbon Filter does not require cleaning.



When Should I Replace the Air Filters?

The air filters should be replaced every 5–7 months. You may need to replace your filters sooner or later depending on how often you use your air purifier. Using your air purifier in an environment with relatively high pollution may mean you will need to change the filters more often (even if the Check Filter Indicator is off).

You may need to replace your filter if you notice:

- Increased noise when the air purifier is on
- Decreased airflow
- Unusual odors
- Visibly clogged filters

Note: To avoid shortening the life of your air purifier, only use genuine Levoit filters. To purchase more filters for your air purifier, scan the QR code or go to **levoit.com** for more information.



Replacing the Air Filters



1. Unplug the air purifier and remove the back cover.



2. Remove the old air filters and properly dispose of them.



3. Unwrap the new air filters. Place the Activated Carbon Filter inside the housing first. Make sure the pull tabs are facing out.



4. Install the Preliminary/True HEPA Combination Filter into the housing. Make sure the pull tabs are facing out.



 Replace the back cover. The air purifier will not power on unless the back cover is replaced correctly.



 Press the Filter Indicator Reset Button inside the vent (see page 28).

Resetting the Check Filter Indicator

Reset the Check Filter Indicator after changing the air filters.

1. Plug in the air purifier and turn it on. [*Figure 3.1*]



Figure 3.1

 Use a paperclip, small flathead screwdriver, or other small object to press the black Filter Indicator Reset Button inside the vent. Press and hold for 10 seconds. [*Figure 3.3*]



2. Locate the button vent on the side of the air purifier. [*Figure 3.2*]







Figure 3.4

Cleaning the Dust Sensor Lens

- 1. Turn off and unplug the air purifier.
- 2. Open the dust sensor cover. [Figure 4.1]



Storage

If not using the air purifier for an extended period of time, wrap the filter in plastic packaging and store in a dry place to avoid moisture damage.

- 3. Use a cotton swab, dipped in water, to clean the dust sensor lens. [*Figure 4.2*]
- 4. Wipe the lens dry with a cotton swab.



Figure 4.2

Note: Do not remove the foam piece attached to the dust sensor cover unless instructed by Customer Support. [Figure 4.3]



TROUBLESHOOTING

Problem	Possible Solution	
	Plug in the air purifier.	
Air purifier will not turn on or	Check to see if the power cord is damaged. If so, stop using the air purifier and contact Customer Support (see page 34).	
respond to button controls.	Properly place the back cover on the air purifier, so that the safety switch is activated (see page 8).	
	Plug the air purifier into a different outlet.	
	Air purifier is malfunctioning. Contact Customer Support (see page 34).	
The air quality indicator always stays red, and the air purifier is running on high speed.	Clean the dust sensor lens (see page 29).	
The air quality indicator always stays blue, even though air quality is poor.		
Air purifier makes an unusual	Make sure the air filters are removed from their packaging and properly in place (see page 8).	
	Replace the air filters (see page 27).	
noise while the fan is on.	The air purifier may be damaged, or a foreign object may be inside. Stop using the air purifier and contact Customer Support (see page 34). Do not try to repair the air purifier.	
Airflow is significantly reduced.	Make sure the filters are removed from their packaging.	
	Press 😽 to increase the fan speed.	
	Make sure there are at least 38 cm (15 in) of clearance on all sides of the air purifier.	
	Replace the air filters (see page 27).	

TROUBLESHOOTING (cont.)

Problem	Possible Solution
	Press 🕏 to increase the fan speed.
	Make sure no objects are blocking the top or sides of the air purifier (the inlet or outlet).
	Make sure the air filters are removed from their packaging and properly in place (see page 27).
Poor air purification quality.	Close doors and windows while running the air purifier.
	Make sure the room is smaller than 8 \mbox{m}^2 (300 $\mbox{ft}^2\mbox{)}.$ The air purifier may not be effective in larger rooms.
	Clean the dust sensor lens (see page 29).
	Replace the air filters (see page 27).
Check Filter Indicator is still on after replacing the air filter.	Reset the Check Filter Indicator (see page 28).
The Check Filter Indicator has not turned on within 7 months.	The Check Filter Indicator is a reminder for you to check the air filters and will light up based on how long the air purifier has been used (see page 25). If you don't use your air purifier often, the indicator will take longer to turn on.
The Check Filter Indicator turned on before 5 months.	The Check Filter Indicator is a reminder for you to check the air filters and will light up based on how long the air purifier has been used (see page 25). If you run your air purifier frequently, the indicator will turn on sooner.
Air purifier randomly turns off.	Air purifier is malfunctioning. Stop using the air purifier and contact Customer Support (see page 34).

If your problem is not listed, please contact Customer Support (see page 34).

VESYNC APP TROUBLESHOOTING

Why can't I connect my air purifier to my WiFi network?	How do I change my WiFi network to a 2.4GHz WiFi network?
 During the setup process, you must be on a secure 2.4GHz WiFi network. Make sure the WiFi password you entered is correct. 	 Most dual-band routers support both 2.4G and 5G networks. Select the WiFi name that does not end in "_5G". If your phone is attempting to connect to the 5G network, try "forgetting" or temporarily disabling the 5G network. If you are unsure, or if the 2.4G and 5G networks do not have separate names, please contact your internet service provider.
 I already have another smart appliance connected to the VeSync app, but my smart air purifier won't connect. Close and relaunch the VeSync app. Reset the air purifier by pressing and holding the power button for 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off. 	 My air purifier is offline. Make sure your router is connected to the internet, and your phone's network connection is working properly. Delete the offline air purifier from the VeSync app. Swipe left (iOS) or tap and hold (Android), and tap Delete. Reset the air purifier by pressing and holding the power button for more than 15 seconds. The WiFi indicator will rapidly blink 10 times and turn off. Reconfigure your air purifier with the VeSync app. Note: Power outages, internet outages, or changing WiFi routers may cause your air purifier to go offline.

If your problem is not listed, please contact Customer Support (see page 34).

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

WARRANTY INFORMATION

TERMS & POLICY

Levoit warrants all products to be of the highest quality in material, craftsmanship and service for a minimum of 2 years, effective from the date of purchase. Warranty lengths may vary between product categories. Should you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is ours!

CUSTOMER SUPPORT

Arovast Corporation 1202 N. Miller St., Suite A

Anaheim, CA 92806

Email: support.eu@levoit.com

*Please have your order invoice and order number ready before contacting Customer Support.

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