

3D Tour Kit

Quick Guide

Model: R01

 Asteroom

Watch Asteroom Tutorial Video

We know no one likes to read instructions. So watch this video and learn everything you need to know about Asteroom in a few minutes.

Open your camera app on your mobile phone, and scan (point at) the QR Code to view video.

Or type link into browser to view.

<https://www.asteroom.com/r/575c5h>



Download Onboarding Manual

Scan the QR code to download onboarding manual. Or type link into browser to read the manual.

<https://www.asteroom.com/r/9p2aut>



Download Asteroom Mobile App and Create an Account



iOS



Android

Activate Brokerage Plan Account

Enter brokerage code* if your brokerage is an affiliate,

1. Click "Menu"
2. Click "Plan"
3. Enter brokerage code

You may skip this step if your brokerage is not an Asteroom affiliate.

*Brokerage code is used to activate your Brokerage Plan provided by your brokerage. Ask your broker for the code, or go to www.asteroom.com/en/pricing and enter your brokerage email to obtain the brokerage code. Log in web or app, and go to Settings > Plan to enter it.

Asteroom 3D Tour Kit Parts Description



Rotator



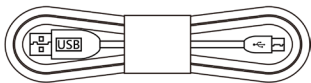
Phone case



Fisheye lens



Tripod



USB charger

Getting Started

I. 3D Tour Kit

1. Charge the Rotator

The red light indicates charging and will turn off when fully charged.

2. Extend Tripod

Fully extend all legs and clip into a locking position. Ensure the tripod is on a level surface extended to about 4 feet in height from the ground.

3. Attach Rotator to the Tripod

Align the base of the rotator with the tripod bolt. Screw clockwise until it is secure on the tripod.



II. Set up Your Phone

Take off any personal phone case and attach the Asteroom phone case to your phone. Unscrew the fisheye lens from the clip and then screw it into the phone case.



Asteroom phone case will always give the best result because it's designed to ensure a perfect alignment between the fisheye lens and the phone.



If you do not have a compatible Asteroom phone case, clip fisheye lens to phone lens. It is recommended to keep it when the phone camera sticks out from the back of the phone.

Turn on the "Camera" in the app to see if there is any area blurred or darkly colored.

Do remember to remove the cover of fisheye lens.



III. Place Phone on the Rotator

For phones with the camera on the left or right side, align the lens with the nearest clip jaw so the camera is as center as possible while the phone is kept balanced.



For phones with the camera in the center, align the camera with the nob in the middle.



IV. Connect the Rotator with the App

1. Turn on Bluetooth of your phone, and allow Asteroom to access Bluetooth. Turn on the rotator with “ON/OFF” switch.
2. Click “Camera” in the app.
3. The rotator will automatically pair with the app via Bluetooth.
4. After the connection is established, [Connected] will be shown on the screen, and you are ready to start taking photos.



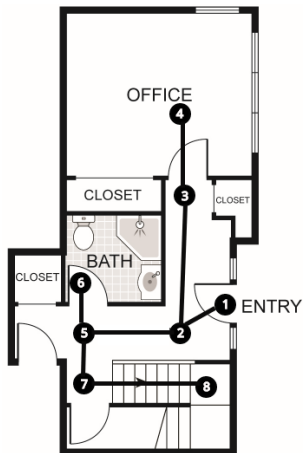
Notes on Shooting

Before you start taking your first tour - **please ensure all doors are opened** so that Asteroom's AI can learn the layout of the home. Open the blinds so that your listing will get the best lighting. If your phone supports HDR, use the HDR feature to get the best photo quality.

Line of Sight

Start from the entrance - take a panoramic photo. Then slowly move into other parts of the home while keeping a "**direct line of sight**" with **one or more spots that you had shot**. (See image below) The order of the shots do not matter as long as all the rooms and hallways are covered.

You do not need to shoot staircases, but do remember to shoot stairs landing. Asteroom will connect the floors automatically for you.



System Requirements

- iOS 11 or newer
- Android 7 or newer

This product and mobile app use Bluetooth 4.0 for data transmission.

Ensure your phone specifications meet product requirements.

Limited Warranty

3D Tour Kit is guaranteed with one-year warranty.


Contact support@asteroom.com for assistance with all claims.

Intended Usage

Asteroom was designed to be used to create 3D Tours.

Any use outside of this will result in a voided.

In-app Help

View our help center by clicking "Help Center" in the "Menu .

View tutorial videos by clicking "Tutorials" in the Menu.

Support

Help Center: <https://asteroomhelp.zendesk.com/>

Support Email: support@asteroom.com

Live support: Call +1 (831) 298-6517

Federal Communications Commission (FCC) Statement

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesired operation of the device.

FCC RF Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

RF exposure warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.